

850-810-4004

WWW.HITECARMS.COM

ORDERS@HITECARMS.COM

FAILURE TO INCLUDE THIS FORM WILL RESULT IN DELAYS

IMPORTANT: IF YOU ARE SENDING YOUR FIREARM(S) IN WITHOUT USING A FFL PLEASE INCLUDE A PHOTO COPY OF YOUR IDENTIFICATION ALONG WITH THIS FORM. DEALERS PLEASE SEND COPY OF FFL

CUSTOMER NAME

SHIPPING ADDRESS - STREET

CELL PHONE NUMBER & CARRIER FOR TXT UPDATES

CITY

EMAIL ADDRESS

STATE / ZIP CODE

Items To Be Worked On:

- Please list Make, Model, SN, & Caliber for all firearms
- If you are sending in a Class 2 or Class 3 item(s) for repair please include a copy of all tax stamps as they pertain to the items being worked on

Things To Know:

- Turn Around: Turn times are estimated based upon the backlog currently in the shop at the time we receive your gun and can fluctuate daily. We will do our best to keep to the estimated time frame, but they are estimates. If your gun requires parts we will be at the mercy of the parts supplier. We have no control over how quickly they: pick, pack, and ship the required parts to us.

Items To Be Engraved:

- Firearms: Please list Make, Model, and Serial Number
- Please list every part sent in

Desired Engraving:

- ☐ Surface Engraving ☐ Depth Engraving
- Email font preferences and all graphics to orders@hitecarms.com
- Please include exact location and spelling for all NFA & Trust engraving

OTHER NOTES/COMMENTS:

ALL ORDERS MUST BE SHIPPED WITH ADULT SIGNATURE REQUIRED

Return shipping is calculated when the work is complete, the item is packaged, and ready to ship home.
The cost of return shipping will be added to the balance remaining.

PREFERRED PAYMENT METHOD: Choose when placing order online

- ☐ Credit Card (Visa, Mastercard, Amex, or Discover): You will be emailed an electronic invoice to process CC's via our electronic invoicing system's secure payment portal
- ☐ Company Check / Money Order (no personal checks) Make Payable To: HITEC ARMS
- ☐ Certified Funds (USPS MD, Cashier's Check, Money Order) Make Payable to: HITEC ARMS

Status Updates:

- In an effort to reduce hold times and the proverbial "phone tag", email is the preferred method of contact; orders@hitecarms.com.

SHIPPING ADDRESS:

HTA
10860 SWITZER AVE.
STE 105
DALLAS, TX 75238

Shipping:

- We recommend using UPS or FedEx as they are more reliable
- Always ship w/ adequate insurance and packaging
- Shipping w/ a hard-case inside a cardboard is always safest